

Northern eCARE Recycling Program: **Member Service Level Options**

No. 1 HANDS FREE – Low, Medium and High Volume Sites

Member Responsibility:

- Provides area for collection.
- Installs signage, provided free of charge by ARMA.
- Calls Northern CARE for pick-ups.
- Transfers or Designates ARMA Collection Fee (\$50.00/t) to Northern CARE for Hands Free Services.

Northern CARE Responsibility:

- Prepares paperwork and count for member.
- Coordinates and pays for transport costs to consolidation points.
- Pays consolidation points \$50.00/t for storage, palletizing and handling.
- Collects \$50.00/t from member. (ARMA Collection Fee).
Collects \$150.00-\$200.00/t from Maxus for transport costs, handling and admin.

No. 2 HANDS ON – Low Volume Sites

Member Responsibility:

- Provides area for collection.
- Installs signage, provided free of charge by ARMA.
- Prepares paperwork and count.
- Properly palletizes and prepares eWaste for shipping.
- Collects \$50.00/t from ARMA.
- Calls Northern CARE for pick-ups.
- Receives member bonus of \$25.00/t.

Northern CARE Responsibility:

- Coordinates and pays for transport costs to consolidation points.
- Pays consolidation points \$25.00/t for storage and handling.
- Collects \$150.00-\$200.00/t from Maxus Technology for transport costs, handling and admin.
- Assists members with obtaining the most suitable collection device based on community volume.

No. 3 HANDS ON – High Volume Sites

Member Responsibility:

- Provides area for collection.
- Installs signage, provided free of charge by ARMA.
- Prepares paperwork and count.
- Properly palletizes and prepares eWaste for shipping.
- Properly loads full vans for direct shipment to Maxus.
- Collects \$50.00/t from ARMA.
- Calls Northern CARE for pick-ups.
- Receives member bonus of \$50.00/t.
- Must be an approved site by Northern CARE and Maxus Technology

Northern CARE Responsibility:

- Pays Member \$50.00/t bonus.
- Collects \$150.00-\$200.00/t from Maxus Technology for transport costs, handling and admin.
- Assists members with obtaining the most suitable collection device based on community volume.

No. 4 Annual East to West Roundups**Member Responsibility:**

- Provides area for collection.
- Provides volunteers or paid staff for event.
- Installs signage, provided free of charge by ARMA.
- Coordinates local advertising with Northern CARE.

Northern CARE Responsibility:

- Coordinates advertising with member, ARMA, Maxus and local media.
- Provides personnel for event to prepare paperwork, count and prepare for shipping.
- Coordinates and pays for transport costs to consolidation points.
- Pays consolidation points \$25.00/t - \$50.00/t for storage and handling.
- Collects \$150.00-\$200.00/t from Maxus Technology for transport costs, handling and admin.

Maxus Technology Responsibility

- Pays \$150.00 - \$200.00/t (dependant on zone) to Northern CARE for transport costs, handling and administration.
- Pays for Full Van Load shipments from approved Consolidation Points or Collection Sites.
- Completes final paperwork for ARMA.
- Assistance with training materials.
- Assistance with marketing and communication.
- Provides pallets and stretch wrap for palletizing.
- Provides accurate and concise measurement of weights and product recycled.
- Annual certificates of recycling to member communities.